

ARCHE ESSENTIAL

INFORMATION ABOUT THE SERVICES

Here's a quick summary of all the important information about Arche Essential.

This service is a post-paid mobile service which allows you to make and receive calls, send and receive messages, and access mobile data via a compatible handset.

Minimum Term is 24 months

Other Important Conditions

Offer available to approved customers only.

Services are provided under our Standard Form of Agreement <http://www.planettel.com.au/important-documents>

Early Termination Charge applies (except during any applicable cooling off period).

Plan changes can increase in value but not decrease in value.

INFORMATION ABOUT PRICING

Monthly Access Charge \$24.50

What's Included	Call Charges	What's Included	Call Charges
Included Value Minutes	200	SMS	\$0.20
SMS/MMS	1000	MMS	\$0.25
Data	250MB	Flag Fall	\$0.11
IDD Allowance	\$0.00	13/1800	\$0.45 per minute
Excess data / GB (charged / GB)	\$11.55	Voicemail Deposit	\$0.07 per minute
Rate Increments	1 minute	Voicemail Retrieval	\$0.21 per minute
Calls	\$1.10 per minute	Call Forwarding	\$0.11 per minute

Set up Charge \$0 on a 24 month contract.

The Minimum Total Plan costs \$588.00 over 24 months.

EARLY TERMINATION

The Early Termination Charge will be pro-rated by the number of months remaining in the Minimum Contract Term multiplied by the Monthly Access Charge.

HARDWARE

Use your own compatible mobile handset.

BILLING

We will bill you in advance for the Monthly Access Charge and features. Your first bill will include charges for part of the month from when you signed up to your plan until the end of that billing period, as well as the Monthly Access Charge in advance for the next billing period. Our billing period starts on the 1st of every month. For details on usage, customers can access our online customer portal at www.planettel.com.au

CONTACT US

We are dedicated to excellence in servicing our customers, if you would like to know more about this plan, please contact:

Phone: 1300 129 582 - Monday to Friday (9am-5pm AEST)

Email: info@planettel.com.au

Website: www.planettel.com.au

CONCERNS OR DISPUTES

If you have any questions, concerns or complaints, you can access our Complaints Handling Policy.

<http://www.planettel.com.au/important-documents>

or call us on 1300 129 582 Monday to Friday (9am-5pm AEST).

If you are not satisfied with the resolution of your complaint you can contact:

The Telecommunications Industry Ombudsman

Phone: 1800 062 058.

Email: tio@tio.com.au

Website: www.tio.com.au

Please note this is only a summary, if you would like more information regarding this offering, please contact us. Pricing mentioned was correct at the time of printing.

ARCHE VALUE

INFORMATION ABOUT THE SERVICES

Here's a quick summary of all the important information about Arche Value.

This service is a post-paid mobile service which allows you to make and receive calls, send and receive messages, and access mobile data via a compatible handset.

Minimum Term is 24 months

Other Important Conditions

Offer available to approved customers only.

Services are provided under our Standard Form of Agreement <http://www.planettel.com.au/important-documents>

Early Termination Charge applies (except during any applicable cooling off period).

Plan changes can increase in value but not decrease in value.

INFORMATION ABOUT PRICING

Monthly Access Charge \$34.50

What's Included	Call Charges	What's Included	Call Charges
Included Value Minutes	Unlimited	SMS	Included
SMS/MMS	Unlimited	MMS	Included
Data	1.5GB	Flag Fall	Included
IDD Allowance	\$50.00	13/1800	Included
Excess data / GB (charged / GB)	\$9.90	Voicemail Deposit	Included
Rate Increments	30 seconds	Voicemail Retrieval	Included
Calls	Included	Call Forwarding	Included

Set up Charge \$0 on a 24 month contract.

The Minimum Total Plan costs \$828.00 over 24 months.

EARLY TERMINATION

The Early Termination Charge will be pro-rated by the number of months remaining in the Minimum Contract Term multiplied by the Monthly Access Charge.

HARDWARE

Use your own compatible mobile handset.

BILLING

We will bill you in advance for the Monthly Access Charge and features. Your first bill will include charges for part of the month from when you signed up to your plan until the end of that billing period, as well as the Monthly Access Charge in advance for the next billing period. Our billing period starts on the 1st of every month. For details on usage, customers can access our online customer portal at www.planettel.com.au

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ARCHE PREMIUM

INFORMATION ABOUT THE SERVICES

Here's a quick summary of all the important information about Arche Premium.

This service is a post-paid mobile service which allows you to make and receive calls, send and receive messages, and access mobile data via a compatible handset.

Minimum Term is 24 months

Other Important Conditions

Offer available to approved customers only.

Services are provided under our Standard Form of Agreement <http://www.planettel.com.au/important-documents>

Early Termination Charge applies (except during any applicable cooling off period).

Plan changes can increase in value but not decrease in value.

INFORMATION ABOUT PRICING

Monthly Access Charge \$54.50

What's Included	Call Charges	What's Included	Call Charges
Included Value Minutes	Unlimited	SMS	Included
SMS/MMS	Unlimited	MMS	Included
Data	3GB	Flag Fall	Included
IDD Allowance	\$300.00	13/1800	Included
Excess data / GB (charged / GB)	\$9.90	Voicemail Deposit	Included
Rate Increments	30 seconds	Voicemail Retrieval	Included
Calls	Included	Call Forwarding	Included

Set up Charge \$0 on a 24 month contract.

The Minimum Total Plan costs \$1,308.00 over 24 months.

EARLY TERMINATION

The Early Termination Charge will be pro-rated by the number of months remaining in the Minimum Contract Term multiplied by the Monthly Access Charge.

HARDWARE

Use your own compatible mobile handset.

BILLING

We will bill you in advance for the Monthly Access Charge and features. Your first bill will include charges for part of the month from when you signed up to your plan until the end of that billing period, as well as the Monthly Access Charge in advance for the next billing period. Our billing period starts on the 1st of every month. For details on usage, customers can access our online customer portal at www.planettel.com.au

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ARCHE ULTRA

INFORMATION ABOUT THE SERVICES

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Minimum Term is 24 months

Other Important Conditions

Offer available to approved customers only.

Services are provided under our Standard Form of Agreement <http://www.planettel.com.au/important-documents>

Early Termination Charge applies (except during any applicable cooling off period).

Plan changes can increase in value but not decrease in value.

INFORMATION ABOUT PRICING

Monthly Access Charge \$74.50

What's Included	Call Charges	What's Included	Call Charges
Included Value Minutes	Unlimited	SMS	Included
SMS/MMS	Unlimited	MMS	Included
Data	10GB	Flag Fall	Included
IDD Allowance	\$500.00	13/1800	Included
Excess data / GB (charged / GB)	\$9.90	Voicemail Deposit	Included
Rate Increments	30 seconds	Voicemail Retrieval	Included
Calls	Included	Call Forwarding	Included

Set up Charge \$0 on a 24 month contract.

The Minimum Total Plan costs \$1,788.00 over 24 months.

EARLY TERMINATION

The Early Termination Charge will be pro-rated by the number of months remaining in the Minimum Contract Term multiplied by the Monthly Access Charge.

HARDWARE

Use your own compatible mobile handset.

BILLING

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